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UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA

Baerbel McKinney-Drobnis, Joseph B. Piccola,  
and Camille Berlese, individually and on  
behalf of all others similarly situated,

Plaintiffs,

v.

MESSAGE ENVY FRANCHISING, LLC, a  
Delaware Limited Liability Company,

Defendants.

CASE NO. 3:16-CV-6450-MMC

**[PROPOSED] ORDER ON CLASS  
REPRESENTATIVES' MOTION FOR  
PRELIMINARY APPROVAL AND  
JOINT MOTION FOR VACATUR**



1 identified below are able to adequately represent the CLASS; and (e) class-wide treatment of the  
2 disputes raised in this ACTION is superior to other available methods for adjudicating the  
3 controversy.

4 4. If the AGREEMENT is terminated or not consummated pursuant to the  
5 AGREEMENT's terms, conditional certification of the CLASS shall be void. In that event, the  
6 CLASS REPRESENTATIVES, the CLASS MEMBERS, and MEF shall be returned to their  
7 respective statuses as of the date immediately prior to the execution of the AGREEMENT and  
8 neither the AGREEMENT nor this PRELIMINARY APPROVAL ORDER shall have any bearing  
9 on, and neither shall be admissible in connection with, (a) any issue in this ACTION or any claim  
10 raised under any other state or federal law that was intended to be encompassed within the  
11 ACTION; (b) whether certification or decertification would be appropriate in a non-settlement  
12 context; (c) MEF's liability for any final judgment or to any CLASS MEMBER; and (d) any  
13 judgment ultimately sought to be entered against MEF or otherwise.

14 5. The COURT appoints and designates Baerbel McKinney-Drobnis, Camille Berlese,  
15 and Joseph Piccola as CLASS REPRESENTATIVES for the CLASS.

16 6. The COURT appoints and designates Finkelstein & Krinsk LLP as CLASS  
17 COUNSEL for the CLASS. CLASS COUNSEL is located at the following address:

18 Jeffrey R. Krinsk, Esq.  
19 Trenton R. Kashima, Esq.  
20 Finkelstein & Krinsk LLP  
21 550 West C Street, Suite 1760  
22 San Diego, CA 92101  
(619) 238-1333

23 7. The COURT approves, as to form and content, the proposed CLASS NOTICE,  
24 attached to the Supplemental Proposed Class Notice, filed June 5, 2019, including the procedure  
25 for the CLASS MEMBERS to object to or request exclusion from the SETTLEMENT, to submit a  
26 VOUCHER REQUEST, and to file a Notice of Intent to Appear at the FINAL APPROVAL  
27 HEARING and, accordingly, directs that CLASS NOTICE be given in the form and manner  
28 consistent therewith and this PRELIMINARY APPROVAL ORDER.

1           8.       The COURT finds that the CLASS NOTICE is the best means practicable of  
2 providing notice under the circumstances and when completed shall constitute due and sufficient  
3 notice of the ACTION, the SETTLEMENT, and the FINAL APPROVAL HEARING to all persons  
4 affected by and/or authorized to participate in the SETTLEMENT in full compliance with Federal  
5 Rules of Civil Procedure 23(c) and (e) and the requirements of due process.

6           9.       The provisions of the AGREEMENT relating to the CLASS NOTICE, exclusion  
7 from the SETTLEMENT, objection to the SETTLEMENT, a VOUCHER REQUEST, Notice of  
8 Intent to Appear at the FINAL APPROVAL HEARING, and the FINAL APPROVAL HEARING  
9 are deemed incorporated as if expressly set forth in this PRELIMINARY APPROVAL ORDER  
10 and have the full force and effect of an Order of this COURT.

11           10.      As of the date of this PRELIMINARY APPROVAL ORDER, all CLASS  
12 MEMBERS who do not exclude themselves from the SETTLEMENT pursuant to the CLASS  
13 NOTICE and the AGREEMENT shall be bound by the new membership agreement attached as  
14 Exhibit 5 to the AGREEMENT, regardless of whether the SETTLEMENT is finally approved.  
15 This new membership agreement expressly entitles any Massage Envy Spa who uses this or a  
16 similar membership agreement to increase the member's stated monthly membership fee following  
17 the initial membership term only by providing at least forty-five (45) days' advance written  
18 notice to the member's email address on record with the member's Massage Envy Spa and  
19 that such notice shall be effective on the date sent.

20           11.      The COURT appoints and designates Hilsoft Notifications as the SETTLEMENT  
21 ADMINISTRATOR.

22           12.      The COURT hereby directs the SETTLEMENT ADMINISTRATOR to provide the  
23 approved CLASS NOTICE to the CLASS in accordance with the schedule below and using the  
24 procedures set forth in the AGREEMENT.

25           13.      The SETTLEMENT ADMINISTRATOR shall be responsible for

- 26           a.       Preparing, drafting, and serving the Notice pursuant to the Class Action  
27                      Fairness Act, 28 U.S.C. § 1715 ("CAFA");  
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- b. Printing and distributing the SUMMARY NOTICE approved by the COURT;
- c. Performing physical home address and email address updates and verifications prior to the first distribution of the SUMMARY NOTICE;
- d. Sending mailed SUMMARY NOTICE to those CLASS MEMBERS who were provided SUMMARY NOTICE via email and had it returned undeliverable and who have a physical address in the Millennium Central Office Database (or any successor point of sale database);
- e. Performing a single skip trace address follow-up on any returned mail or email SUMMARY NOTICES;
- f. Creating and maintaining a SETTLEMENT WEBSITE consistent with the AGREEMENT and this PRELIMINARY APPROVAL ORDER and including the LONG FORM NOTICE;
- g. Creating and maintaining a toll-free number that CLASS MEMBERS can contact to request a copy of the AGREEMENT, a UNIQUE ID CODE, a VOUCHER REQUEST form, and/or to obtain any other information concerning this SETTLEMENT or the AGREEMENT;
- h. Consulting with MEF's COUNSEL and CLASS COUNSEL concerning any relevant issue, including (without limitation) distribution of the CLASS NOTICE and processing of VOUCHER REQUESTS;
- i. Processing and recording timely and proper requests for exclusion from the SETTLEMENT;
- j. Processing and recording of timely and proper VOUCHER REQUESTS;
- k. Within five (5) days after the VOUCHER REQUEST DEADLINE, providing MEF with a written list of all CURRENT MEMBERS who submitted a timely and valid VOUCHER REQUEST and the following information, if available, with respect to each CURRENT MEMBER:

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- i. First and last name;
  - ii. Current mailing address;
  - iii. Current email address;
  - iv. UNIQUE ID CODE; and
  - v. The amount of FEE INCREASES paid as of the date of PRELIMINARY APPROVAL;
- l. Within five (5) days after the VOUCHER REQUEST DEADLINE, providing MEF with a written list of all FORMER MEMBERS who submitted a timely and valid VOUCHER REQUEST and the following information, if available, with respect to each FORMER MEMBER:
- i. First and last name;
  - ii. Current mailing address;
  - iii. Current email address;
  - iv. UNIQUE ID CODE; and
  - v. The amount of FEE INCREASES paid as of the date the FORMER MEMBER's MEMBERSHIP was terminated, cancelled, suspended, or not renewed or the FORMER MEMBER's last EFT payment, whichever is later;
- m. Emailing VOUCHERS to CLASS MEMBERS who submit a timely and proper VOUCHER REQUEST and advising CLASS MEMBERS of any increased VOUCHER amount as a result of any necessary pro rata distribution to comply with the AGREEMENT; and
- n. Such other tasks as MEF and the CLASS REPRESENTATIVES mutually agree or the COURT may order the SETTLEMENT ADMINISTRATOR to perform.

14. In accordance with the schedule set forth below, the SETTLEMENT ADMINISTRATOR is directed to establish a website at [www.massagesettlement.com](http://www.massagesettlement.com) (the

1 “SETTLEMENT WEBSITE”) to provide information regarding the SETTLEMENT including  
2 requesting exclusion from or objecting to the SETTLEMENT, submitting a VOUCHER  
3 REQUEST consistent with the AGREEMENT, the date of the FINAL APPROVAL HEARING,  
4 and other information related to the SETTLEMENT.

5 15. MEF shall pay the SETTLEMENT ADMINISTRATOR’s reasonable costs  
6 associated with the administration of the SETTLEMENT, distribution of CLASS NOTICE  
7 pursuant to the AGREEMENT, and any other tasks assigned to the SETTLEMENT  
8 ADMINISTRATOR by the AGREEMENT, by MEF’s and the CLASS REPRESENTATIVES’  
9 mutual written agreement, or as this COURT may order.

10 16. Before any VOUCHER may be issued, each CLASS MEMBER must submit a valid  
11 VOUCHER REQUEST in accordance with the instructions set forth in the AGREEMENT and  
12 CLASS NOTICE.

13 17. Any CLASS MEMBER may choose to object to the SETTLEMENT by serving on  
14 the SETTLEMENT ADMINISTRATOR an objection to the SETTLEMENT in accordance with  
15 the instructions set forth in the AGREEMENT and CLASS NOTICE. CLASS MEMBERS who  
16 fail to serve timely objections upon the SETTLEMENT ADMINISTRATOR shall be deemed to  
17 have waived any objections and shall forever be foreclosed from making any objection (whether  
18 by appeal or otherwise) to the SETTLEMENT.

19 18. Any CLASS MEMBER may choose to be excluded from the SETTLEMENT as  
20 provided in the AGREEMENT and CLASS NOTICE.

21 19. Any CLASS MEMBER who timely and properly requests to be excluded from the  
22 SETTLEMENT will not be bound by the AGREEMENT, will not have any right to object to, appeal  
23 from, or comment on the SETTLEMENT, and will not receive any benefits under the  
24 SETTLEMENT or be bound by the new MEMBERSHIP AGREEMENT attached as Exhibit 5 to  
25 the AGREEMENT.

26 20. Any request for exclusion must be signed by the requesting CLASS MEMBER and  
27 must comply with the requirements set forth in the AGREEMENT and the CLASS NOTICE.  
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21. CLASS MEMBERS who have not requested exclusion by submitting a valid and  
timely written request shall be bound by all determinations of the COURT, the AGREEMENT, and  
any FINAL APPROVAL ORDER and JUDGMENT entered.

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22. The COURT orders the following schedule as set forth in the AGREEMENT:

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a. No later than June 14, 2019, the SETTLEMENT ADMINISTRATOR shall  
launch the SETTLEMENT WEBSITE.

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b. No later than April 25, 2019, the SETTLEMENT ADMINISTRATOR shall  
serve the notices required to be served pursuant to CAFA.

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c. No later than July 8, 2019, MEF shall provide the SETTLEMENT  
ADMINISTRATOR with an electronic list or database that includes the  
following information with respect to each FORMER MEMBER from the  
Millennium Central Office Database (or any successor point of sale  
database) as of the date of this PRELIMINARY APPROVAL ORDER:  
(i) first and last name; (ii) last known mailing address; (iii) email address, if  
available; (iv) phone number, if available; (v) a UNIQUE ID CODE; (vi) a  
UNIQUE ID CODE for each membership held by the Former Member; (vii)  
the date the FORMER MEMBER'S MEMBERSHIP was terminated,  
cancelled, suspended, or not renewed; (viii) each date on which the  
FORMER MEMBER paid a monthly MEMBERSHIP fee that was higher  
than the prior month; and (ix) the total amount of FEE INCREASES the  
FORMER MEMBER paid through the date the FORMER MEMBER'S  
MEMBERSHIP was terminated, cancelled, suspended, or not renewed or the  
FORMER MEMBER'S last EFT payment, whichever is later.

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d. No later than July 8, 2019, MEF shall provide the SETTLEMENT  
ADMINISTRATOR with an electronic list or database that includes the  
following information with respect to each CURRENT MEMBER from the  
Millennium Central Office Database (or any successor point of sale



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database) as of the date of this PRELIMINARY APPROVAL ORDER:  
(i) first and last name; (ii) last known mailing address; (iii) email address, if available; (iv) phone number, if available; (v) UNIQUE ID CODE; (vi) UNIQUE ID CODE for each MEMBERSHIP held by the CURRENT MEMBER; (vii) each date on which the CURRENT MEMBER paid a monthly MEMBERSHIP fee that was higher than the prior month; and (viii) the total amount of FEE INCREASES the CURRENT MEMBER paid through the date of this PRELIMINARY APPROVAL ORDER .

- e. No later than August 16, 2019, CLASS COUNSEL shall file with the Clerk and cause to be posted on the SETTLEMENT WEBSITE a motion requesting an INCENTIVE FEE AWARD for the CLASS REPRESENTATIVES and a FEE AND EXPENSE AWARD.
- f. No later than July 22, 2019, the SETTLEMENT ADMINISTRATOR shall complete the initial CLASS NOTICE to all persons shown by the data from the Millennium Central Office Database (or any successor point of sale database) to be CLASS MEMBERS, via email for those CLASS MEMBERS for whom an email address is available and via First Class U.S. Mail to all other CLASS MEMBERS.
- g. All VOUCHER REQUESTS must be submitted online on the SETTLEMENT WEBSITE or emailed, faxed, or mailed to the SETTLEMENT ADMINISTRATOR postmarked on or before September 20, 2019.
- h. All objections must be mailed to the SETTLEMENT ADMINISTRATOR on or before September 20, 2019.
- i. All requests for exclusion must be emailed or mailed by First Class U.S. Mail to the SETTLEMENT ADMINISTRATOR postmarked on or before September 20, 2019.

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- 2 j. No later than October 7, 2019, the SETTLEMENT ADMINISTRATOR
- 3 shall provide to CLASS COUNSEL and MEF's COUNSEL a list of CLASS
- 4 MEMBERS who submitted valid and timely exclusion requests.
- 5 k. No later than October 7, 2019, CLASS COUNSEL shall file with the
- 6 COURT and serve upon MEF's COUNSEL any written objections received
- 7 by the SETTLEMENT ADMINISTRATOR from CLASS MEMBERS.
- 8 l. No later than October 7, 2019, the SETTLEMENT ADMINISTRATOR
- 9 shall provide CLASS COUNSEL and MEF's COUNSEL with a Declaration
- 10 of Compliance to be filed with the COURT in connection with the FINAL
- 11 APPROVAL motion.
- 12 m. No later than October 18, 2019, CLASS COUNSEL shall file the CLASS
- 13 REPRESENTATIVES' Motion for FINAL APPROVAL.

14 23. A FINAL APPROVAL Hearing shall be held before this COURT on November 1,

15 2019, at 9:00 a.m., at the United States District Court for the Northern District of California, San

16 Francisco Courthouse, Courtroom 7 – 19th Floor, 450 Golden Gate Avenue, San Francisco, CA

17 94102, to determine all necessary matters concerning the AGREEMENT, including whether the

18 proposed SETTLEMENT is fair, adequate, and reasonable, whether this COURT should grant

19 FINAL APPROVAL, whether there should be any FEE AND EXPENSE AWARD and/or

20 INCENTIVE AWARD, and the amounts of any such awards.

21 24. Any objecting CLASS MEMBER may appear, in person or by counsel, at the

22 FINAL APPROVAL HEARING to show cause why the SETTLEMENT and the AGREEMENT

23 should not be approved as fair, adequate, and reasonable, or to object to any request for a FEE AND

24 EXPENSE AWARD and/or INCENTIVE AWARD. To appear in person or by counsel, the

25 objecting CLASS MEMBER must file with the COURT and serve upon all counsel designated in

26 the CLASS NOTICE, a Notice of Intention to Appear on or before October 18, 2019. The Notice

27 of Intention to Appear must include the required information in accordance with the

28 AGREEMENT, the CLASS NOTICE, and the SETTLEMENT WEBSITE.

1           25. Any CLASS MEMBER who fails to timely submit a proper Notice of Intention to  
2 Appear will not be heard during the FINAL APPROVAL HEARING.

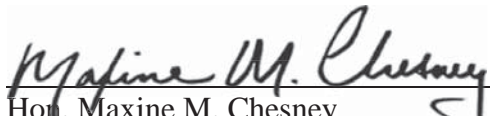
3           26. Pursuant to Federal Rule of Civil Procedure 54(b), the COURT may vacate or revise  
4 non-final orders when it is consonant with equity to do so. *In re Cathode Ray Tube (CRT) Antitrust*  
5 *Litig.*, No. 14-CV-2058 JST, 2017 WL 2481782, at \*5 (N.D. Cal. June 8, 2017) (“Courts in this  
6 circuit have frequently vacated non-final orders in furtherance of settlements.”). The COURT finds  
7 that vacatur of the Order Denying Defendant’s Motion for Judgment on the Pleadings or,  
8 Alternatively to Strike Class Allegations; Granting in Part and Denying in Part Plaintiffs’ Motion  
9 to Strike Affirmative Defenses entered on April 5, 2017 [Doc. 49] and the Order Denying  
10 Defendant’s Motion for Certification of Order for Interlocutory Appeal and Motion to Stay;  
11 Vacating Hearing entered on May 17, 2017 [Doc. 68] (collectively, the “MJOP Order”) in the  
12 ACTION, solely for purposes of approval of this SETTLEMENT, is consonant with equity as  
13 vacatur will better serve the CLASS MEMBERS, the CLASS REPRESENTATIVES, the public,  
14 and allow the SETTLEMENT to proceed. Accordingly, the MJOP Order is hereby vacated in its  
15 entirety subject to the terms of the AGREEMENT.

16           27. Nothing in this PRELIMINARY APPROVAL ORDER is, or may be construed as,  
17 an admission or concession on any point of fact or law by or against the CLASS  
18 REPRESENTATIVES or MEF.

19           28. CLASS COUNSEL, MEF, and the SETTLEMENT ADMINISTRATOR are  
20 directed to carry out their obligations under the AGREEMENT.

21 **IT IS SO ORDERED**

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23 DATED: June 7, 2019

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26 Hon. Maxine M. Chesney  
27 UNITED STATES DISTRICT JUDGE  
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